

ISO 17100:2015

Translation services – Requirements for translation Services

The ISO 17100:2015 standard concerns translation services and includes requirements for companies providing related services. The purpose of ISO 17100:2015 is to organize and create an operating framework in the enterprise to ensure quality at every point of the translation process.

The standard applies to businesses that provide translation services.

WHAT IS ISO 17001:2015

ISO 17100:2015 requires the existence of a Management System that includes principles and management requirements regarding processes, minimum certification requirements, availability and management of resources and other actions necessary to provide quality translation services. The standard does not include interpretation services.

The structure of ISO 17100:2015 is captured below:

1. Object
2. Terms and definitions of concepts
3. Resources
4. Pre-production processes and actions
5. Production processes
6. Post-production processes

BENEFITS FROM ISO 17100:2015 CERTIFICATION

The main benefits of implementing a Management System in accordance with the requirements of ISO 17100:2015 are the following:

- Gaining a comparative advantage in the market
- Compliance with statutory and regulatory requirements
- Continuous improvement of the quality of translation services
- Substantial contribution to the organization, development and sustainability of the business.

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FREQUENT QUESTIONS

How long does it take to get certified?

Typically 3-6 months implementation, although the time depends on many parameters. An important parameter is for the company to be able to demonstrate that the Management System is fully implemented and meets the requirements of the standard. The level of commitment and involvement of Senior Management and employees is critical in determining the time required for certification.

Does it replace government controls and inspections?

No. ISO 17100:2015 is a voluntary certification aimed at continuous improvement and does not replace government audits. Nevertheless, it organizes the business to prevent and meet legislative requirements by acting proactively and avoiding fines.